

Specialist IT-Operations (m/f/d)

immediately in Cologne, full time

What we offer:

Short distances, open doors, fun at work, a team of motivated and competent people and all this in an extraordinary Open Workspace in the middle of the Schanzenviertel! With us, every individual can contribute their skills and passions and further develop their potential. You will work in an innovative and team-oriented environment with open communication, short decision-making processes and good options for personal development.

These are your tasks:

- First and second level support: first point of contact for customers, but also partners and colleagues in case of technical questions or application problems, both on the phone and via mail or ticket system
- Development of problem solutions and technical concepts, independently and in teams
- sellify project business: setting up sellify modules for new customers and updating sellify modules for existing customers
- Administration and maintenance of the internal IT infrastructure
- Administration and provision of virtual development environments

What you bring with you:

- Business fluent German (C1 or better)
- Good command of English
- High affinity for customer communication
- Structured and analytical way of working
- Confident appearance
- High sense of responsibility
- Several years of professional experience in first and second level support as well as project experience
- Sound knowledge of SQL and SQL server administration
- Practical experience in general Windows server administration, especially Active Directory
- Practical experience in network technology (TCP/IP, firewall)
- Knowledge in virtualization (VMware/Hyper-V)
- Optimally knowledge in Jira and Confluence

This is us

With our own software solution sellify as a basis, we develop individual solutions for the organization of daily office tasks and managed communication. Since 2005, well-known customers from a wide range of industries and of all sizes have relied on our concepts to organize their everyday business. Our modern open workspace in a former factory complex in the Schanzenviertel offers free space for creative thinking and solution-oriented work. It is optimally accessible by bus & train and there are also sufficient parking spaces available for those arriving by car.

Our Benefits (among others):



Working in a team



Unlimited contract



Flexitime and HomeOffice



Team events



Modern Open Workspace



Company laptop



Good transport connections

Interest aroused?

Then we look forward to getting to know you. Simply send your complete application with your salary expectations and the earliest possible starting date by e-mail to:

jobs@businessacts.de

Your contact person: Boris Hose

If you have any questions, please contact us at

+49 221 99 592 - 0